

COMPACT 2024 CONFERENCE

2 MAY 2024

The Commonwealth Online Meeting of Performance Audit Critical Thinkers 2024 conference will take place online on 2 May. Themed **A People-Centric Approach to Performance Audit**, the key focus will be around methods of engagement and considerations for engaging end-users in an audit, specifically when the end-users are vulnerable or difficult to reach people.

Keynote speaker Jacqueline McGowan-Jones, Commissioner for Children and Young People WA, will provide insights on how information is used, innovative methods for reaching a diverse range of opinions from young individuals, and any challenges or considerations audit offices should be mindful of when engaging with this demographic.

Our second keynote speaker Carla Ware, NSW Audit Office First Nations Performance Audit Leader, will share her experiences gained in the position of designing and leading performance audits on issues impacting First Nations communities, as well as any insights into engaging difficult to reach communities.

Also included in the COMPACT program is panel discussion made up of four performance auditors from around the country highlighting the risks and benefits they found when engaging with end-users in an audit.

A PEOPLE-CENTRIC APPROACH TO
PERFORMANCE AUDIT



Time (AWST)	Session
09.00 am	Conference Opening Master of Ceremonies (MC) Jason Beeley, Assistant Auditor General Performance Audit
	Welcome to Country Robyn Collard
	Welcome address Caroline Spencer, Auditor General for Western Australia
	Keynote address Carla Ware, First Nations Performance Audit Team Leader
	Keynote Q+A Jason Beeley, MC
	Panel discussion Sarah Low, Audit Office of New South Wales Andrew Evans, Victorian Auditor-General's Office Nathan Callaway, Australian National Audit Office John Hanwright, Queensland Audit Office
	Panel Q&A Jason Beeley, MC
10.50 am - 11.30 am	Break
11.30 am	ACAG Performance Audit Awards Caroline Spencer, Auditor General for Western Australia
	Keynote address Jaqueline McGowan-Jones, Commissioner for Children and Young People Western Australia
	Keynote Q+A Jason Beeley, MC
12.30 pm	Conference Closing Jason Beeley, MC Caroline Spencer, Auditor General for Western Australia





KEYNOTE ADDRESS

Effective Engagement with Children and Young People

Jacqueline McGowan-Jones

Commissioner for Children and Young People Western Australia

Jacqueline McGowan-Jones began her appointment as Commissioner for Children and Young People in January 2022. She has an extensive background in education, child protection, Indigenous affairs, and suicide prevention. Her experience includes senior executive roles across state and federal governments, and the non-government sector.

As Commissioner, Jacqueline has a statutory responsibility to monitor, protect and advocate for the rights and wellbeing of all Western Australian children and young people. A crucial function of the Commissioner is to consult with children and young people, prioritising the needs and interests of Aboriginal children and young people, as well as those from vulnerable and disadvantaged backgrounds, to address issues that directly impact their lives. The Commissioner is committed to strengthening the systems that improve opportunities available to all children and young people. She firmly believes that all young people have a right to be heard, and actively works to foster a heightened level of understanding and engagement in matters that affect our children and young people, giving them a stronger voice and advocating for their needs.



KEYNOTE ADDRESS

Integrating Indigenous Knowledge: NSW Audit Office approach to First Nations

Carla Ware

AO NSW First Nations Performance Audit Team Leader
Bachelor of Laws (Australian Indigenous Studies)

Carla Ware is a proud Mualgal woman. She has extensive public sector experience, including as Acting Deputy Ombudsman in the Aboriginal Engagement and Programs division, and with the Department of Juvenile Justice. Carla's work across oversight agencies has had a focus on representing and elevating issues experienced by First Nations people. Since Carla's appointment as the first dedicated First Nations Performance Audit Leader at the Audit Office of New South Wales, she has led performance audits important to and impacting First Nations communities with an emphasis on self-determination and people-centric practice. Carla also provides advice and support across other audits where First Nations issues are a cross-cutting consideration, and across the office more broadly on engagement and capability uplift in this space.

